



Short-Term Disability Management

Employers and employees alike have something to gain from a well-managed short-term disability (STD) benefit program.

Our STD program helps employers save money by reducing their administrative costs, limiting lost work time and maintaining consistent productivity. Employees get the peace of mind that comes from knowing that a short-term illness or injury will not leave them without a paycheck – and that they’ll receive their paycheck on time, every time.

At Hoover, we are able to manage the STD process to seamlessly integrate with our clients’ existing benefit plans – from injury intake reporting through benefit check processing and generation. Our customers enjoy the freedom that comes from outsourcing to us what for many of them would be a time-consuming, cumbersome, fragmented and inefficient process. In return, they receive unmatched level of service and support for their employees from a company with 30 years of experience in the provision of benefit management.

Short-term disability management shares foundational principles with traditional medical management in that the likelihood of an individual returning to work decreases as time away from work increases. In other words, the best way to control the costs of short-term disability is to control the number of lost work days, and we specialize in this process.

Our cost-effective STD process includes:

- Seamlessly integrated claims intake and referral process
- Flexible return-to-work programs that incorporate modified duty.
- Treatment plan that reduce unrelated claims and benefit abuse

Hoover is an industry leader in the development and implementation of fully integrated short-term disability management programs driven by return-to-work guidelines, cutting edge proprietary case management software, and 30 years of clinical case management experience.

Hoover specializes in STD management programs for self-insured employers.

We help businesses minimize the effect of short-term illness and injury on their administration and employees.

We work to return employees to work as soon as medically possible, through:

- **Start-to-finish benefit processing**
- **Telephonic and clinical case management**
- **Return-to-work guidelines developed through 30 years of clinical case management experience**
- **State-of-the-art claims management system**